



DECEMBER 2023

Ps & Qs+

This edition sees many new things to inform you all about.

I would like to congratulate Annie, Lisa and Krystine for an outstanding year's work. We have made some title changes and created new roles to enable the organisation to monitor the safeguarding of all of our valued clients.

Support Leaders have been employed with the main intent of their role being to support, coach and mentor Support Workers. These roles commenced in SIL settings initially and now in community settings roving.

Recently we have been fortunate enough to recruit a Senior Physiotherapist who will commence early next year. A new Clinical Lead role has been developed with recruitment in its final stages currently. Amanda Petersen has joined us as Quality Officer and has transformed our reportable incident process already. She comes from a similar role at Autism SA and is highly skilled.

The AGM occurred in a very organised manner and Beth Davidson-Park has maintained the position of chair. Lifestyle Support services completed a modest refurbishment of the ground floor led by Lisa Feder. The South East office is moving, and we are in the process of working with key stakeholders to be ready to tender the fit-out soon.

November and December prove to be the event calendar months of the year. The Client Christmas Party at the Adelaide Convention Centre saw 150 people attend. This was organised by the teams from Lifestyle Support and HomeCare+ services and was an excellent event.

2023 saw the recommendations from the Royal Commission, the introduction of the Pace system and the long-awaited NDIS review. As a leadership team we will analyse how these recommendations will impact on the organisation and prepare for this in early-2024.

In terms of increased services to clients we have implemented both massage and physiotherapist sessions on site here at Dulwich with huge uptake. The new clinical spaces have allowed our allied health and nursing teams to establish drop-in days to provide services. The Nurses from Homecare+ have changed the way they deliver training with 100 percent satisfaction from our Support Workers, so congratulations to that team.

I would like to congratulate all teams for their continued outstanding work and would like to wish everyone a happy festive season.

Warm regards,

WENDY FRASER

Head of Operations



STAFF PROFILE

John

MY JOB

I'm a Support Leader, partnering with CSC Leo with his clients and supporting all our Support Workers with any issues.

FAVOURITE FOOD

Chinese, pizza and salads.

HOBBIES

Riding my motorbike or BMX, hiking, kayaking, gym.

FAVOURITE TV SHOWS

The Mandalorian, From.

FAVOURITE DESTINATION

Thailand and south-east Asia.





Scientific Meeting sponsor

PQSA was honoured to be the platinum sponsor of the 3-day Australian & New Zealand Spinal Cord Society (ANZSCoS) Annual Scientific Meeting held at Hilton Adelaide in November. The theme for the event was 'Expect the unexpected' and several PQSA staff delivered presentations and posters on a range of topics covering the developments and ever-changing environments around spinal cord injury.

Client Christmas Party photos



Accessible Beach Days this summer

PQSA has sponsored equipment to make beach access possible for all this summer! With our partners City of Holdfast Bay and Rotary Club of Glenelg there will be six accessible beach days. The first was held on 16th December with much success. 50 metres of beach mat from the foreshore to the water will provide access for wheelchair users and people with mobility difficulties. PQSA volunteers will be on hand throughout the day to provide support. Book your spot between 10am - 2pm, for either a beach wheelchair or Mobi-chair floating wheelchair.

Sunday 7th January 2024
 Saturday 20th January
 Saturday 3rd February
 Sunday 18th February
 Sunday 10th March

[holdfast.sa.gov.au/
accessible-beach-days](http://holdfast.sa.gov.au/accessible-beach-days)

We support and empower South Australians living with spinal cord injury and other disabilities to choose how they live their potential.



OUR VISION

We will create equal opportunities for inclusion and participation.

CORE VALUES

At all times, we will demonstrate:

- Excellence
- Innovation
- Responsiveness
- Equality
- Ethical Behaviour

PATRONS

Her Excellency the Honourable Frances Adamson AC
 Governor of South Australia
 and Mr Rod Bunten

BOARD

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